

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

Easynet S.r.l.
Corso Promessi Sposi, 25d
Lecco (LC)
23900
Italy

Holds Certificate Number:

ITMS 644076

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The service management system of Easynet S.r.l. supporting the provision of services: - IT system support, - purchase and sale of IT services related to internet connections, - VoIP solutions, - IT business continuity and disaster recovery solutions, - radio wifi connections as described in the SMS service catalog to private and public customers from the location of Lecco, Corso Promessi Sposi, 25d, Italy.

For and on behalf of BSI:



Frank Lee, EMEA Compliance & Risk Director

Original Registration Date: 25/01/2016

Latest Revision Date: 25/01/2016

Effective Date: 25/01/2016

Expiry Date: 24/01/2019

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