

# Certificate of Registration

## IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

Easynet S.r.l.  
Corso Promessi Sposi, 25d  
Lecco (LC)  
23900  
Italy

Holds Certificate No:

**ITMS 644076**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The service management system of Easynet S.r.l. supporting the provision of services: - IT system support, - purchase and sale of IT services related to internet connections, - VoIP solutions, - IT business continuity and disaster recovery solutions, - radio wifi connections as described in the SMS service catalog to private and public customers from the location of Lecco, Corso Promessi Sposi, 25d, Italy.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2016-01-25

Latest Revision Date: 2018-12-17

Effective Date: 2019-01-25

Expiry Date: 2021-09-29

Page: 1 of 1



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